

EMEA USER CONFEREN

• New in Totara 12

- Our current direction
- Perform / Engage / Mobile

PRODUCT UPDATE

André Yamin, Product Manager

Learning Management System Lead, CCDHB

Freedom to Learn

NEW IN 12

Released 3rd December 2018 Over 150 new features, improvements, and visual improvements.

- User experience
- Flexibility
- Scalability

| | \checkmark |
|---|--------------|
| Ξ | \checkmark |

UX IMPROVEMENTS

| Iome / Courses / Test | | | | | | Search Q |
|-----------------------|---|-----------------|---------------|------------------------|---------------|--------------------|
| | | | Core platform | Learning | Performance | Configuration |
| EST COURSE 1 | • | Announcements | Users | Courses and categories | Appraisals | Appearance |
| | | | Audiences | Programs | 360° Feedback | Navigation |
| Participants | | Topic 1 | Permissions | Certifications | Goals | Plugins |
| Badges | | 45. | Positions | Seminars | | Security |
| Grades General | | 🚠 Test | Organisations | Grades | | HR Import |
| Topic 1 | | Date Tin | ne Badges | Learning Plans | | Localisation |
| Topic 2 | | 7 March 9:0 | Competencies | Content Marketplace | | Server |
| Topic 3 | | 2019 Eur | | | | Development |
| Topic 4 | | | | | | Advanced features |
| | | View ell evente | | | | System information |
| DMINISTRATION | • | View all events | | | | System information |

UX IMPROVEMENTS

| | Home | Dashbo grams / N | | ning Perfor | mance 🗸 | Team | Find Learning | Blocks | ¢ ∨ editing off | | Admin User 🕥 י |
|--|------|---------------------|---|--|---------|------|---------------|--------|--------------------|---|----------------|
| | | | | | 0 | | | | | | |
| PROGRAMS (ADMIN SU NAVIGATION) Manage programs Custom fields | + | | Set default image for Program Categorie Miscellaneous Add new category Manage certificatio Add a new program | Add a block Q Search Admin bookm Alerts Blog menu Blog tags Calendar | narks | | v love categ | | | (| Ð |
| RELATED PAGES Courses Certifications Badges Learning Plans | 0 | | Search programs | | Go | | | | | | |

LEARNING CATALOGUE

| | | | | Configure catalogue | Explore Content Marketplace |
|-------------------------|------------------------------------|--|---|--|---|
| earning type All - | | | | Searc | ch all learning |
| ILTERS | Up to 30 items < Share | | | | Sort by Feature |
| CTIVITIES INCLUDED | | | | | |
| hat | | and the second second | -FER T | | 6 10 |
| oice | | | | | |
| dback | 1 Jan L | | A A A A A | | 0.00 |
| | | | | a and a second | |
| um | Featured Coding Standards | Featured: Design Thinking for | Featured Logistical Planning | Featured Operations | Featured Process |
| ORM package | and Integration Standards | Business Innovation | | Management | Improvement |
| ninar | | | | | |
| TEGORY | | | | | |
| • | | Category: Business and Innovation | Category: Business and Innovation | Category: Business and Innovation | Category: Business and Innovation |
| | | Activity types: Choice, File, SCORM pac | Activity types: Forum | Activity types: Chat, Feedback, SCORM | Activity types: SCORM package |
| URSE TYPE | - | | | | |
| arning | | 0 0 0 0 | 9 D | | |
| ninar | | | | | |
| nriar | Design Thinking for I | Business Innovation | | | |
| IMAT | Nuclear Street | | | | |
| no format | Go to course | | | | |
| le activity format | You can enrol in this course | | | | Enrol |
| lal format | Tou can enrol in ons course | | | | Enrol |
| ics format | | | | | |
| ekly format | Introduction | | | | dvanced training, compliance, health an |
| s | | a powerful complex problem solving frame | work known as Design Thinking and a new | approach to Business | (en) |
| anced training | Innovation based on insights and u | understanding of human needs. | | 0 |) 🖻 🗆 🕵 |
| pliance | | | | NAME AND ADDRESS OF | All and a second |
| Ith and safety | | | a ton | | |
| oductory training | | | 1 good | | |
| nagement and leadership | | 1 | | | |
| | Advanced Anti-Bribery | Advanced Mealth and Rafety | An Introduction to Data | Anti-Comunition Training and | Certified First Aiders |
| | Advanced Anti-Bribery | Advanced Health and Safety | An introduction to Data Protection | Anti-Corruption Training and Awarenesss | Gertined First Aiders |

Freedom to Learn 5

SEMINAR REFACTORING



Stability

Performance

Consistency

CONTENT MARKET PLACE

| FILTERS | | Explore Content Mark | (etplace: GO1 | | |
|----------------------|---------|---|--------------------------------------|--------------------------------------|--|
| | | Search course title, provider, or keyword | | | |
| Availability All | 177,473 | 177,473 results | | | Sort by Latest |
| Subscription | 759 | | | | |
| Custom collection | 0 | | | | |
| Tags Dusiness | 24,568 | | | | |
| C Technology | 20,548 | PROVIDE FIRST AID WITH E-LEARNING | PROVIDE FIRST AID WITH E-LEARNING | PROVIDE FIRST AID WITH E-LEARNING | HLTAID004 – Provide First Aid in Education and Care |
| Personal Development | 13,865 | | | | |
| C Industry Specific | 12,996 | SELF-PACED St John | SELF-PACED St John D Online | SELF-PACED St John | SELF-PACED SEEK Learning |
| Compliance | 8,873 | - Ching | L Come | - Chine | Comme |
| Show more | | | | | |
| Providers | | | | | |
| Udemy | | | | | |

AUDIENCE CONTENT RESTRICTION

« All user reports | View This Report Edit Report 'Active users'

| | PERFORMANCE | ACCESS | CONTENT | FILTERS | GRAPH | COLUMNS | GENERAL |
|-----------|-------------|--------|----------|---|--------------|------------------|------------------|
| Expansion | | | | | | Controls | Content C |
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| | | | audience | Show records by | 0 | | |
| | | | | audience define | | from | nclude records f |
| | | | | tive users (Active Intractors (Contr | | | |

MANY MORE

- 4 New features
- 76 Feature improvements
- 31 Front end improvements
- 45 Platform improvements



OUR CURRENT DIRECTION

SEMINAR ATTENDANCE TRACKING

| Session dates | Session times | Roor | | Attendance tracking | | Event booking | Sign-up period | Actions | | |
|--------------------|---------------------------------------|---|----------------------------|--------------------------------|-------------------|------------------|---------------------|---------------------|---------------|------|
| 15 January 2019 | 9:00 AM - 5:00 PM Pacific/Auckland | | Session over | Take attendance | 2 / 10 Event over | | | ✿ ᠿ ¥ Attendees | | |
| 14 January 2019 | 9:00 AM - 5:00 PM Pacific/Auckland | | Session over | Saved | | | | | | |
| | | ATTENDEES | WAIT-LIST | CANCELLATIONS | TAKE ATTENDA | NCE | MESSAGE USERS | | | |
| | | Take attendance: | Event (over) | | \$ | | | | | |
| | | - · · · | ession(s) (0 upcoming; | 2 over) | | | | | | |
| | | Bulk action: Mark as | | | | | | | | |
| | | Learner | Fully attended sessions | Partially attended sessions | Unable session | to attend is | No show sessions | Not set sessions | Event Attenda | ance |
| | | Jack Learner | 1 | 1 | 0 | | 0 | 0 | Not set | ¢ |
| | | Jane Learner | 2 | 0 | 0 | | 0 | 0 | Not set | ¢ |
| | | Save attendance | Cancel changes | Go to seminar | | | | | | |

SEMINAR RESOURCE MANAGEMENT

Upcoming events

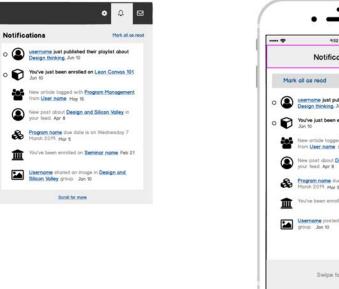
| Event name | Event status | Booked/ Capacity | Sign-up period | Session times | Rooms | Facilitators | Session status | Actions |
|---|---|---------------------|---|---|------------------------|-------------------------------|----------------|-------------|
| December new team training | Event in progress (you are booked) | 12 / 20 | 18 October 2020, 9:00 AM - 3 December 2020, 8:00 AM Timezone: Europe/London | 4 December 2020, 9:00 AM - 12:00 PM Timezone: Europe/London | Room 1102 Room 1110 | Tracy Patel Benjamin Gupta | Session over | Go to event |
| | | | | 5 December 2020, 1:00 PM - 4:00 PM Timezone: Europe/London | Room 1102 Room 1110 | Tracy Patel Benjamin Gupta | Upcoming | |
| | | | | 6 December 2020, 9:00 AM - 12:00 PM Timezone: Europe/London | Room 1102 Room 1110 | Tracy Patel Benjamin Gupta | Upcoming | |
| Next sessions | Booking open (Booking request sent) | 0 /20 | | 10 January 2021, 9:00 AM - 12:00 PM Timezone: Europe/London | | | Upcoming | Go to event |
| Future training sessions waitlist (feel free to join) | Sign-up not open | | After 1 January 2021, 5:00 PM Timezone: Europe/London | | | | Wait-listed | |

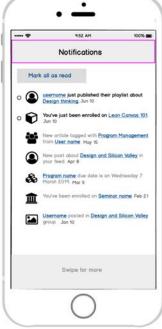
Past events

Showing events form last 60 days - show all

| Event name | Event status | Booked/ Capacity | Sign-up period | Session times | Rooms | Facilitators | Session status | Actions |
|-------------------|--------------|---------------------|----------------|--------------------------------------|-----------|----------------|----------------|---------|
| November training | Event over | 20 / 20 | | 15 November 2020, 9:00 AM - 12:00 PM | Room 1102 | Tracy Patel | Session over | |
| | (overbooked) | 4 on waitlist | | Timezone: Europe/London | Room 1110 | Benjamin Gupta | | |
| | | | | 14 November 2020, 9:00 AM - 12:00 PM | Room 1102 | Tracy Patel | Session over | |
| | | | | Timezone: Europe/London | Room 1110 | Benjamin Gupta | | |
| October training | Event over | 11/20 | | 19 October 2020, 9:00 AM - 12:00 PM | Room 1102 | Tracy Patel | Session over | |
| with Ran | | | | Timezone: Europe/London | Room 1110 | Benjamin Gupta | | |

CENTRALISED MESSAGING





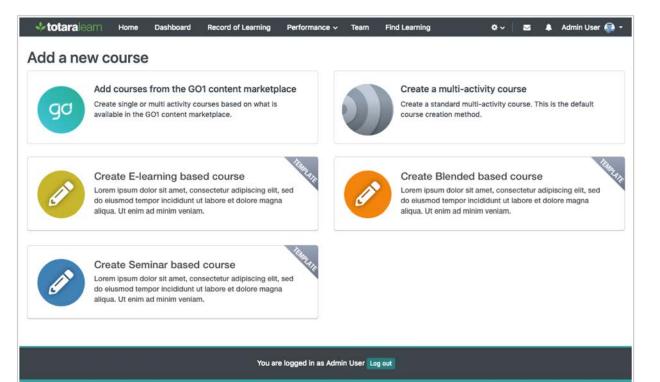
GRAPHICAL REPORTING



REPORT BUILDER UX

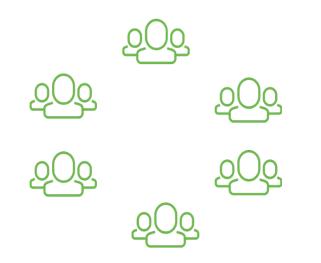
| Dashboard 🗸 | Record of Learning | Reports Find Learn | ing 🗸 | ¢ × | 🖌 📔 🔺 Admin User Q 🕶 |
|--|-----------------------|--|---|--|---|
| Site administratio | on / Reports / Create | a report | | | Furn editing on Add to admin menu - |
| Create | report | | | | |
| | | | | 5 | Search Q |
| FILTERS | Showin | g 16 / 84 results | | | |
| CATEGORIES Featured templa User (11) User data (8) Learning (10) Course (7) Program (4) Seminar (9) Record of Learn Perform (8) | ttes (9) | er course completion overview report ate earners an overview of wn course completion | Learner program completion status overview report template Show learner an overview of their own program completion status | Learner certification completion status overview report template Show learners an overview of their own certification completion status | Learner goal status overview report template Show learner an overview of their own goal completion status |
| Reports (2) Site and server (| (6) | | | | |

COURSE CREATION IMPROVEMENTS



Powered by Totara Learn

ENHANCED MULTITENANCY SUPPORT



SINGLE SIGN ON

| Username | | | |
|---------------------|---------------------|-----------|-------------|
| Password | | | |
| Remember u | sername | | |
| Log in | | | |
| Forgotten your us | sername or passwor | rd? | |
| Cookies must be | enabled in your bro | wser 🕦 | |
| Log in using your a | ccount on: | | |
| G Google | Facebook | Microsoft | in LinkedIn |
| | | | |

PRODUCT STRATEGY

AUTONOMOUS AND INTERCONNECTED PRODUCTS



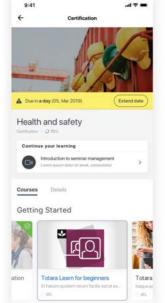
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|---|--|--|---|
| User content creation and sharing Likes/Follow Recommendations Engine Todo lists Calendars Leaderboards/Recognition | Goals / OKRs Competencies Competencies profile Dashboard reporting | | FUTURE ADD-ONS |
| Å | Å | • | 4 7 |
| Forums Messaging Blocks User Management Team Management HR import | Graphical reporting Integrated dashboards Badges Event / logs Custom fields Totara Connect | Surveys Competencies External feeds Mobile App Hierarchies Themes | ∳ totara |
| | Networking and connections Collaboration in Workspaces Targeted Announcements Peer-to-peer learning in the workfl User content creation and sharing Likes/Follow Recommendations Engine Todo lists Calendars Leaderboards/Recognition Integration with 3rd party office to Forums Messaging Blocks User Management Team Management | Networking and connections Collaboration in Workspaces Targeted Announcements Peer-to-peer learning in the workflow User content creation and sharing Likes/Follow Recommendations Engine Todo lists Calendars Leaderboards/Recognition Integration with 3rd party office tools Forums Messaging Blocks User Management Team Management | Networking and connections Collaboration in Workspaces Targeted Announcements Peer-to-peer learning in the workflow. User content creation and sharing Likes/Follow Recommendations Engine Todo lists Calendars Leaderboards/Recognition Integration with 3rd party office tools Forums Messaging Blocks User Management Team Management |

External feeds

MOBILE



| My lear | rning | 88 | i |
|---------|---|---------------|---|
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| J. | A Due in a day Health and safety Certification (Q75% | | |
| | Learning Plans Care 1 0 85% | | |
| | Networking and Site A | dministration | |
| | Seminar Management | | |
| | Site-level user manage | ement | |
| - | Learn for beginners | | > |





Learning Management System Lead, CCDHB

QUESTIONS?