



EMEA USER CONFERENCE

# TOTARA COMMUNITY: YOUR OPPORTUNITY TO LEARN AND SHARE

*Rachel Griffith-Boyes – Head of Community Services*

eLearning Designer,  
Halfords

*Freedom to Learn*

# **THE TOTARA COMMUNITY**



# DISCUSSION FORUMS

From quick Q&A to detailed discussions on best practice

1/20

**Authoring Tool**  
by Wendy Lawless Thursday, 31 May 2018, 2:14 PM

Hi,

We're starting to look at getting an authoring tool to make our training course more engaging. Does anyone have any tips or hints around this?

Thanks

Wendy

[Normalink](#) | [Edit](#) | [Delete](#) | [Reply](#)

**Re: Authoring Tool**  
by Damian Doherty Thursday, 31 May 2018, 8:09 PM

Hi Wendy,

We have over 6,000 authors all using our authoring tool, Adapt Builder. These range from experienced instructional designers making the move from other platforms to complete novices making content for the first time.

Send an email to [damiand@learningpod.com](mailto:damiand@learningpod.com) if you would like to know more.

Thanks,  
Damian

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**Re: Authoring Tool**  
by Vijay Ruchiraj Thursday, 31 May 2018, 8:08 PM

Hi Wendy,

We use Articulate 360 for teams <https://articulate.com/360/teams> in our company.

It includes multiple products:

- We create interactive courses with Storyline. Previously I have used Captivate and find it very clunky compared to Storyline.
- For simpler visually stunning presentations we use Rise.
- You could use Studio to easily transform PowerPoint to a learning.
- We find Rise less indispensable - rather than circulate PowerPoint files for annual review of our compliance training, we simply publish Storyline or Rise projects to review where business units can provide comments.
- The built in content library of pics and videos is really good - helps you create visually stunning presentations in no time.
- It includes Peak and Replay to create videos - I heard from my colleagues that they work fine. I use Camtasia Studio since I already have a license.

Thanks,  
Vijay

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**Re: Authoring Tool**  
by Jan Lemmenysson Monday, 19 November 2018, 12:19 AM

Hi Wendy,

I've used both Adapt Builder and Articulate products - both are great tools!

In addition, I can recommend also these tools:

- **HotPot** - probably best open source authoring tool. There's a Moodle activity plugin available and it works in Totara as well.
- There's also a commercial SaaS option as well [fly.com](http://www.fly.com) - it can be integrated with Totara via LTI.
- **Easygenerator** is also a good option, supporting both SCORM and LTI.

Cheers,  
Jan

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**Re: Authoring Tool**  
by Oliver Conrad Tuesday, 20 November 2018, 7:18 PM

This is a great thread. Does anyone have any recommendations around Captivate and Totara? Or any engaging Totara plugins in general?

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# WHO WILL I BE TALKING TO?



## WHAT USERS ARE SAYING



*I have used Totara Community forums to ask questions and always receive a fast, knowledgeable response.*



*Both the content and layout are excellent - you've made great improvements :-)*

# WEBINARS



Topics for L&D  
professional  
development



Guidance on  
specific Totara  
functionality



Answer questions  
on Totara  
functionality



## WHAT USERS ARE SAYING



The webinar was exactly what I was after in understanding Seminars. It was also great as he answered all questions put to him throughout the webinar :)



Great speaker.  
Very valuable and interesting content.  
A lot of good takeaways.



# NEW SECTOR SPACES

totara.community
Rachel Griffith-Boyes  
Learner

Home Webinars Healthcare sector space

Home / My courses / Healthcare sector space

## HEALTHCARE

### SEARCH FORUMS

Advanced search

## WELCOME TO THE HEALTHCARE SECTOR SPACE

Your progress

**HEALTHCARE SECTOR SPACE**

Welcome to this space designed specifically for Totara users working in the healthcare sector. Totara has been widely adopted in healthcare organisations, who share a set of unique challenges when delivering learning across large and often disparate populations with limited resources. We hope you find this a useful space to find out more about how similar organisations are using Totara products, and take the opportunity to discuss wider best practice with like minded individuals.

This space is moderated by community members. If you'd like to become a moderator, contact [community@totaralearning.com](mailto:community@totaralearning.com)

Tick here to add this space to your main menu >>>

Join the conversation with other users in your field in the forums. This is a space to discuss industry-specific topics, learning and development best practice and Totara products and events. Start a new thread for a new topic, or add your voice to an existing one.

[Join the conversation](#)

Some regional groups organise local events or share announcements specific to local learning and development practitioners. If you'd like to see these, you can add a user group to this page by selecting the checkbox for the group below. You'll see an additional section below once you've done so.

- See NHS user announcements and events
- See the State of Victoria user announcements and events
- See the Melbourne Totara Health Network (MTHN) user announcements and events

### FEATURED LINKS

### LEARNING IN HEALTHCARE NEWS

**Tradition-bound healthcare is learning a few things in Austin's innovation...**  
[www.modernhealthcare.com - March 2019](#)  
 South by Southwest—the Hip Austin, Texas festival known for bringing together new music, films and technologies—hosted an unexpected guest this year: the American Hospital Association. AHA leaders sat on panels related to access to care...

**John Halamka: Japan to emerge as the leading learning lab for digital health...**  
[healthcarenews.com - March 2019](#)  
 Medical School. I travel 400,000 miles each year, studying the social, cultural, political, economic, and technological aspects of healthcare delivery throughout the world. In the past year, I visited 14 countries. Every society has unique...

**Empathy, data and machine learning: the promise and limits of AI in health...**  
[digitalhealthage.com - March 2019](#)  
 There's an almost ceaseless stream of media coverage now on AI in digital health. Whether wide-eyed forecasts that it'll replace human clinicians in the foreseeable future, or alarm bells suggesting it's a danger to public health, AI's barely out...

**Cleveland Clinic launches Center for Clinical Artificial Intelligence**  
[www.modernhealthcare.com - March 2019](#)  
 Cleveland Clinic has launched a center to advance the use of artificial intelligence (AI) in healthcare. The Center for Clinical Artificial Intelligence will focus on revolutionizing innovative clinical applications of

### TOTARA HEALTHCARE CUSTOMER STORIES

### HEALTHCARE RESOURCES

**Healthcare customer stories**

[View all healthcare stories](#)



# NEW SECTOR SPACES

totara.community Community Academy Partners Reports Team Subscription Portal

Home / Courses / Government sector space

## GOVERNMENT

SEARCH FORUMS

Go

Advanced search

GOVERNMENT L&D IN THE NEWS

Artificial intelligence: Can ethics keep pace with technological progress? ...  
apollon.co - March 2019

Science fiction is becoming science fact as exponential growth in technology happens all around us. Ethics, however, has a hard time keeping pace. While new moral guidelines are defined for existing anomalies, technology surges ahead, giving rise...

Experiments aren't just for labs. Let's use them to get adults learning ...  
apollon.co - March 2019

In my previous blog post, I argued that the transformation of jobs as a result of technological change is likely to have a negative impact on people who don't learn new skills. Everyone needs to adapt to the changing world of work; therefore, it's...

A new future for work skills training in NZ  
baelera.govt.nz - February 2019

Mind launches free training for organisations to promote wellbeing in the w...  
apollon.co - February 2019

Mental Health for Small Workplaces will build staff confidence in listening and talking about mental health. It includes three quick training modules consisting of building your awareness, tips to look after yourself and tips to support colleagues...

Training introduced to help faith leaders support their communities | Mini...  
wee.govt.nz - February 2019

The tilt towards tech in training the next...

## NZ GOVERNMENT

If you're new to this NZ user community, here's a [short background on who we are and what we do](#).

**General meetings**, everyone welcome. Totara users share experiences and those looking at Totara also join in to learn what works well and where we can all improve.

**Master Classes**, are for experienced users exploring specific topics. These are separate from our monthly meetings and are generally offered by a vendor and have limited spaces. [We're also on LinkedIn!](#)



## WELCOME TO THE GOVERNMENT SECTOR SPACE

Your progress

### TOTARA GOVERNMENT SECTOR SPACE

Welcome to this **sector space** designed specifically for Totara users working in government organisations. Totara has been widely adopted in government organisations, who share a set of unique challenges when delivering learning across large and often disparate populations with limited resources. We hope you find this a useful space to find out more about how similar organisations are using Totara products, and take the opportunity to discuss wider best practice with like-minded individuals.

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See NZ Government user announcements and events

### RESOURCES

### NZ GOVERNMENT

2019 Meeting Time - Wellington City Council

Date	Time and Time Zone	Room	Seats available	Status	Options
24 June 2019	1:30 PM - 3:30 PM Pacific/Auckland	Wellington City Council, PWC Building, 113 The Terrace, Wellington 6011 (Room 400)	30	Booking open	More info

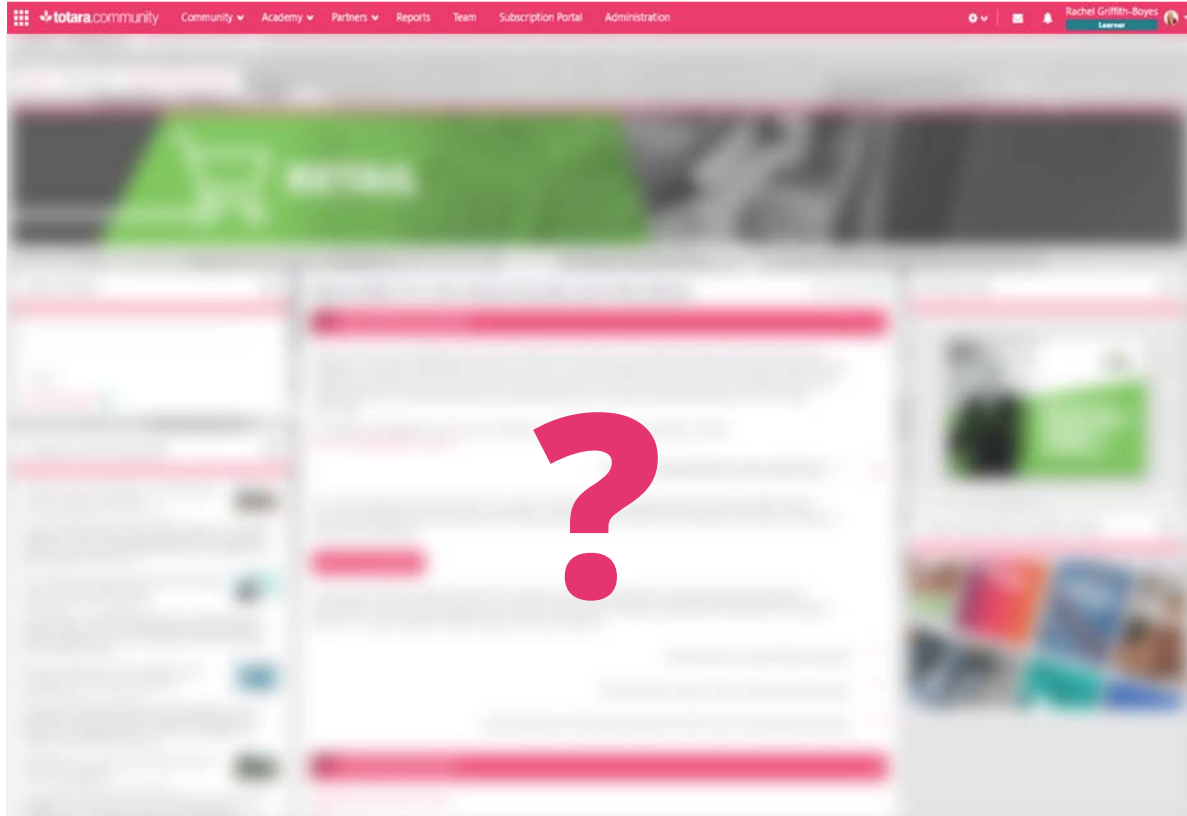
## WHY COMPLIANCE IS CRITICAL TO CORPORATE SUCCESS



## TOTARA GOVERNMENT CUSTOMER STORIES



# NEW SECTOR SPACES




The logo consists of three stylized leaves: a top leaf in orange, a bottom-left leaf in pink, and a bottom-right leaf in purple.

**totara**.academy
















TOTARA LEARN 9: SITE ADMINISTRATOR PROGRAM



Welcome to your Site Administrator Program for Totara Learn 9. It's great to have you here.

You can work through the courses in any order, but must complete all of the courses to complete the program and achieve your program badge. If you have questions as you are working through the program, post them in the specific course forums, the Community forums or email us directly on [academy@totaralearning.com](mailto:academy@totaralearning.com)

 Creating users in Totara Learn	 Reports	 Programs and certifications	 Seminar management	 Hierarchies and job assignments
 Courses and categories	 Audiences	 Site-level user management	 Dashboards and basic theming	 Learning Plans
 Open Badges	 Plugins and advanced features	 Localisation		

## Site Administrator programs





*Getting started  
with quizzes*



*Advanced quiz*



*SCORM activity*



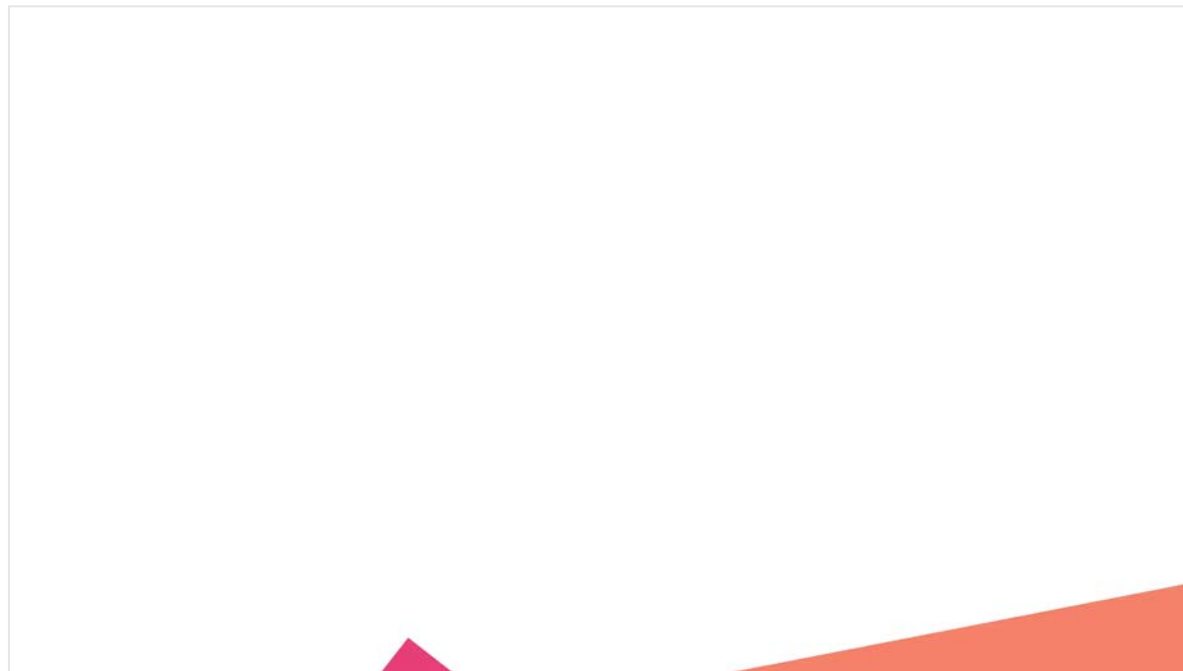
*Course reports*



*Seminar  
management*

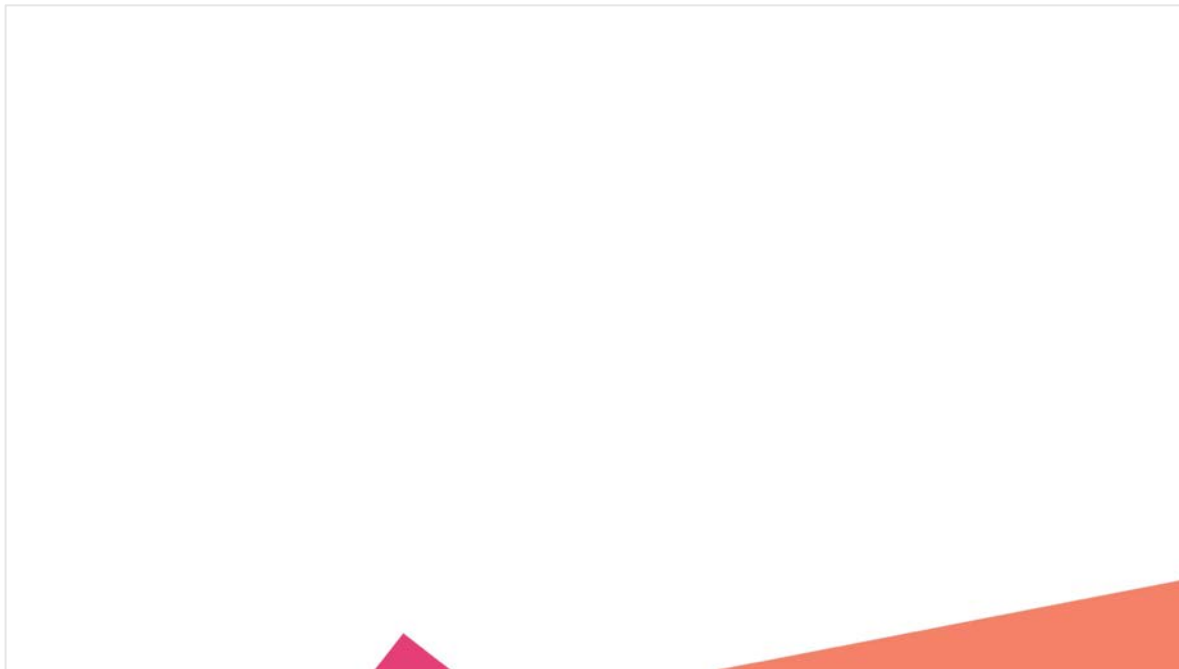
## *Courses for Course Creators*





***Animations explain  
key concepts.***





***Video walkthroughs  
show features in action.***

# BEING DYNAMIC WITH TOTARA LEARN

## QUICKSTART

Horizons Services is an innovative manufacturing company with a large research and development arm. They run a graduate scheme for recent university graduates called Quickstart.

Recently, Horizons Services rolled out Totara Learn to manage their internal training. So far, the Quickstarters haven't been included. But that's all about to change...

## MEET THE QUICKSTART TEAM

Find out more about the Quickstart program by meeting some of the team.

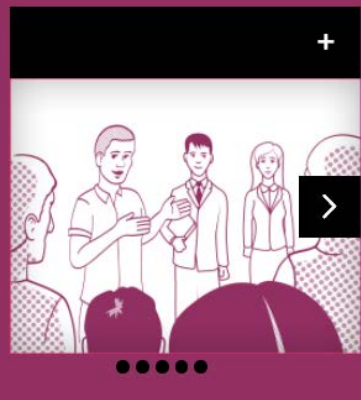


## SO WHERE TO START?

+ Job assignments

+ Dynamic audience

## A FEW MONTHS LATER...



## IMPROVING THE USER EXPERIENCE

As high performers, Ada wants her QuickManagers to feel special. So, she also sets up an **audience-based dashboard** for them. This dashboard looks different to the dashboard other site users see.

On it, she includes information specific to QuickManagers, links to management tools and tips, recommended optional learning, a social

*Scenarios provide context.*



ADMINISTRATION

- Site administration
  - Notifications
  - Feature overview
  - Advanced features
  - Users
    - Accounts
      - Browse list of users
      - Bulk user actions
      - Add a new user
      - User default preferences
      - User profile fields
      - Audiences**
        - Audience global settings
        - Upload users
        - Upload user pictures
    - Permissions
    - Hierarchies
    - Learning Plans
    - Appraisals

## System: available audiences (5)

ALL AUDIENCES SYSTEM AUDIENCES ADD NEW AUDIENCE UPLOAD

Search by

Audience Name ⓘ contains

Show more...

Audience Name	ID	No. of Members	Type	Start date
Sales staff	AUD0013	9	Dynamic	
Administration staff	AUD0014	2	Dynamic	
Customer service staff	AUD0015	9	Dynamic	

### HAVE A GO: CREATING A DYNAMIC AUDIENCE

Your task: Create a new **dynamic audience**, entering the minimum information required.

Use the arrow to open and close this panel.

Restart

Help

*Simulations provide guided practice.*



**Question 3**

Not yet answered

Marked out of 1.00

Flag question

Edit question



You are a Site Administrator and you are organising the training content for an audience. Which of the following can you enrol an audience on?

Select one or more:

- Certifications
- Courses
- Competencies
- Programs

**Question 4**

Not yet answered

Marked out of 1.00

Flag question

Edit question



You want to add a specific user to a dynamic audience. Which user on the CSV file would be added to the dynamic audience if the ruleset was:

- Position **is equal to** Manager **AND** Organisation **is equal to** 0230 Houston Road.

Drag and drop the marker to answer the question. Place the crosshairs (not the text label) in your chosen position.

User	Location	Position	Organisation
Sarah Jones	UK	Manager	0205 Brighton
Steven Smith	UK	Legal Assistant	0208 London
Mateo Garcia	US	Manager	0230 Houston Road
Louis Bernard	US	Legal Assistant	0230 Houston Road

Drag me

**Quiz activity assessments test the learner's understanding.**



## Badges

Badges from Totara Community:



*Course reports*



*Advanced quiz*



*Getting started  
with quizzes*



*Catching up on  
V10 and V11*



*Reports V11*



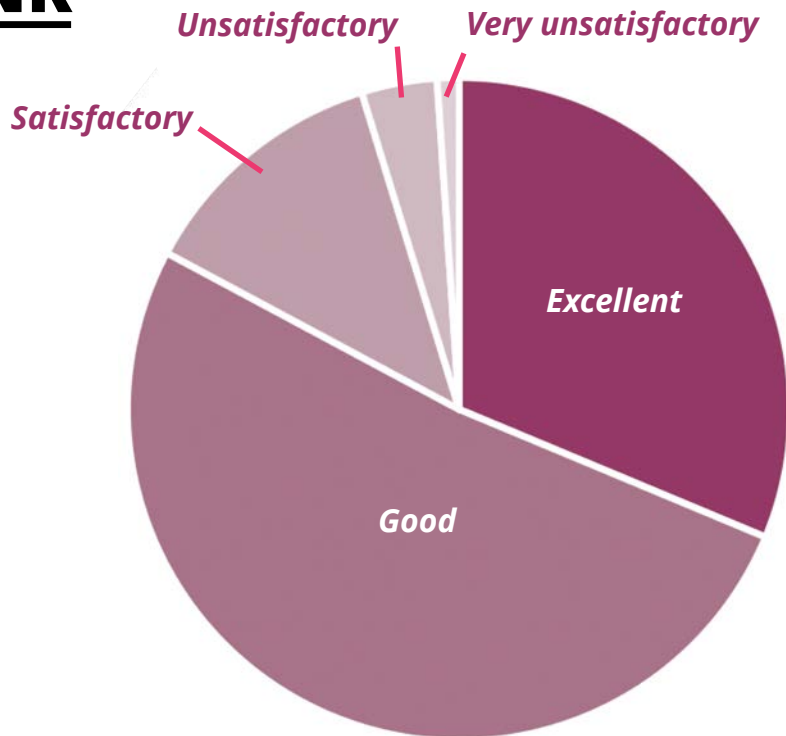
*Creating users in  
Totara Learn V11*

***Learners collect  
badges to recognise  
skill acquisition.***

# WHAT USERS THINK

**83%** of learners  
rated the course  
as **good** or **excellent**  
[course feedback]

*Course ratings: 652 in total*



## WHAT USERS ARE SAYING



*I was very unsure about Audiences but this course has made it less scary and I look forward to putting what I've learnt into practice!*

## WHAT USERS ARE SAYING



*It's awesome! You made me fall in love with the Totara Learn, just with this e-learning course.*

## **WHAT USERS ARE SAYING**



*I think it is the best open available source of enablement for an LMS solution I've ever seen.*

# WHAT NEXT?

- ***Totara Learn 12 courses** and programs for Site Administrators*
- ***Totara Learn Course Creator** courses and program*
- ***Totara Perform** product training*
- ***Continuous improvement** based on feedback*





# GET INVOLVED

- **Sign up** for your Community account
- **Get certified** in the Totara Academy
- **Attend** an upcoming webinar
- **Share best practice** with others in your sector
- **Become a moderator** of a new sector space



*Join in:*

 **totara**.community



**THANKS FOR LISTENING**

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[WWW.TOTARALEARNING.COM](http://WWW.TOTARALEARNING.COM)

*Freedom to Learn*