TOTARA:
MULTITENANCY IN A NUTSHELL

This is a transcript of a video on the Totara Academy

MULTITENANCY. IT MEANS DIFFERENT THINGS TO DIFFERENT PEOPLE. SO WHAT DO WE MEAN BY MULTITENANCY AT TOTARA?

We like this common definition: *'A single, shared instance of software that serves multiple tenants, where the tenant is a group of users who share a common access with specific privileges to the software instance.'*

Let's take a step back and look at a Totara site without multitenancy.

Here, everything from users, to learning content, exists at a site-level.

Of course, there are additional structures within the single site, such as relationships between users, and course categories and sub-categories, but everything exists within the one site context.

Multitenancy adds an additional contextual layer.

You can decide whether a user or a course exists just at site-level or whether they are also associated with a tenant.

Some sites will contain only tenant-level content while others may have a mix of both.

A tenant has its own users, learning content such as courses, programs and certifications, performance activities such as appraisals and check-ins, workspaces and its own dashboard and set audience.

You decide whether tenants see only their own tenant-based content or a combination of their tenant content and site-level content.

You can also give responsibility for managing users, learning content and performance activities within a tenant to specific users in that tenant.

So that's Totara multitenancy in a nutshell. Are you ready to get started?

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